



Xbox One X Upper Plastic Case Replacement

Follow this guide to replace the upper plastic...

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INTRODUCTION

Follow this guide to replace the upper plastic case on your Xbox One X model 1787. You might do this to replace a broken upper case or install a custom version.

Turn off the console and unplug any cables before beginning this guide.

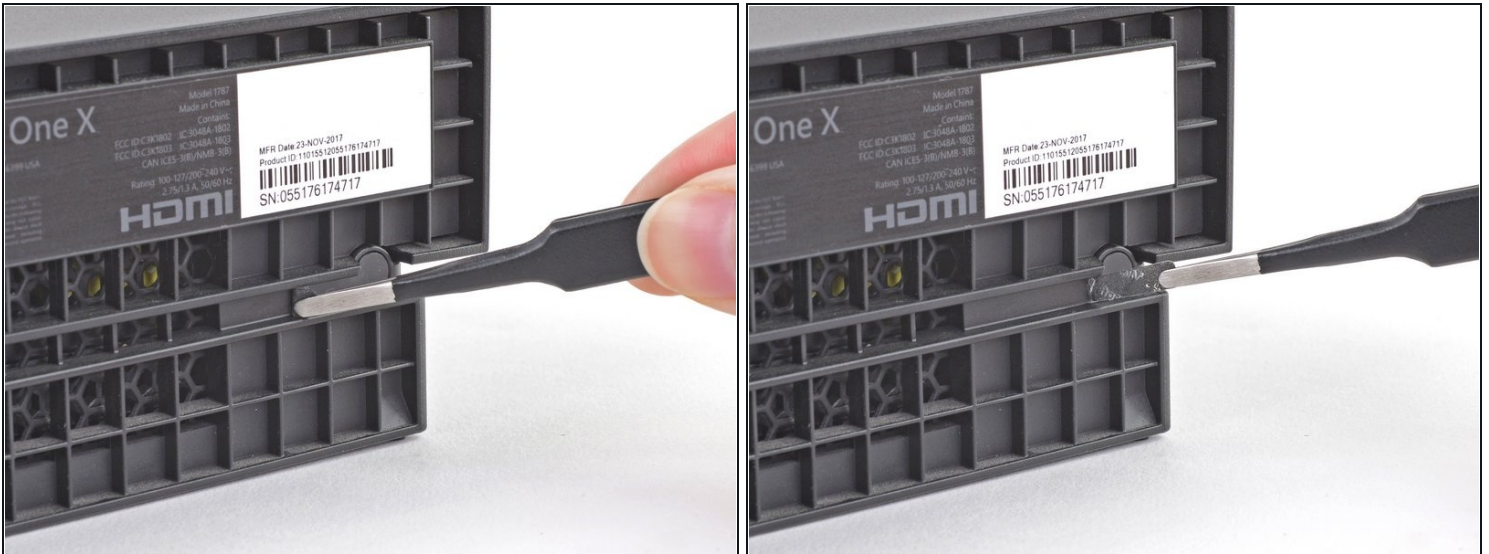
TOOLS:

ESD Safe Blunt Nose Tweezers (1)
TR10 Torx Security Screwdriver (1)

PARTS:

Xbox One X Top Case (1)

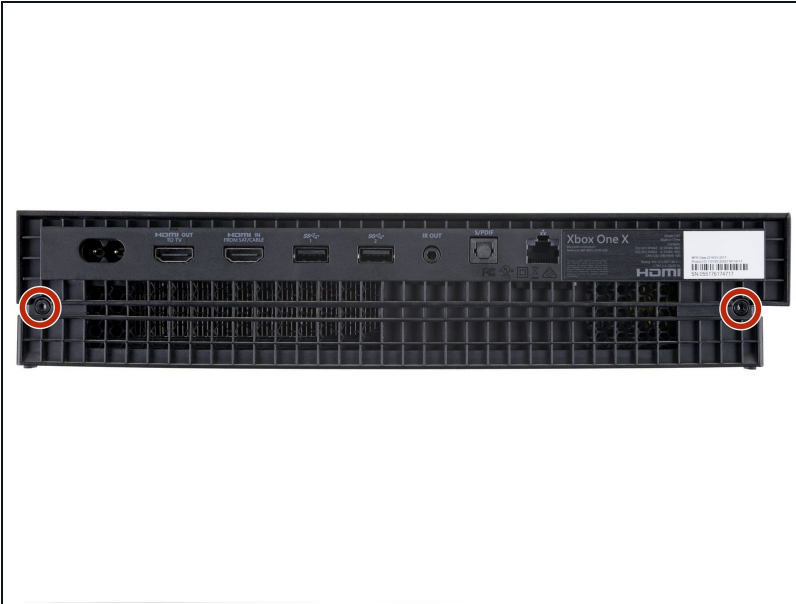
Step 1 — Remove the sticker



- Use blunt [tweezers](#) to peel off the sticker covering the right-side screw on the back of the console.

 Before starting this guide: Turn off the device. Then, unplug any cables from the console.

Step 2 — Remove the external screws



- Use a T10 Torx screwdriver to remove the two 12.6 mm–long screws located on the back of the console.

Step 3 — Slide the upper case horizontally



- Rotate the console 90 degrees.
- Pull the front of the upper plastic case horizontally toward the front of the console until it comes to a stop. This slides the clips out of the slots on the upper plastic case.

Step 4 — Lift the upper case off the lower case



- Rotate the console 90 degrees so that the back is facing you.
- Lift up the left side of the upper plastic case (as viewed from the back of the console), stopping when it won't lift any further.

Step 5



- While continuing to hold the left side of the upper plastic case, push up on the right side to move the right-side screw boss out of the way.
 - ❗ If pushing up on the case doesn't work, try moving it in different directions until it can swing open.
- Swing the upper plastic case open to 75 degrees.

Step 6



- Push the upper plastic case down and away from the console to remove it completely.

To reassemble your device, follow these instructions in reverse order.