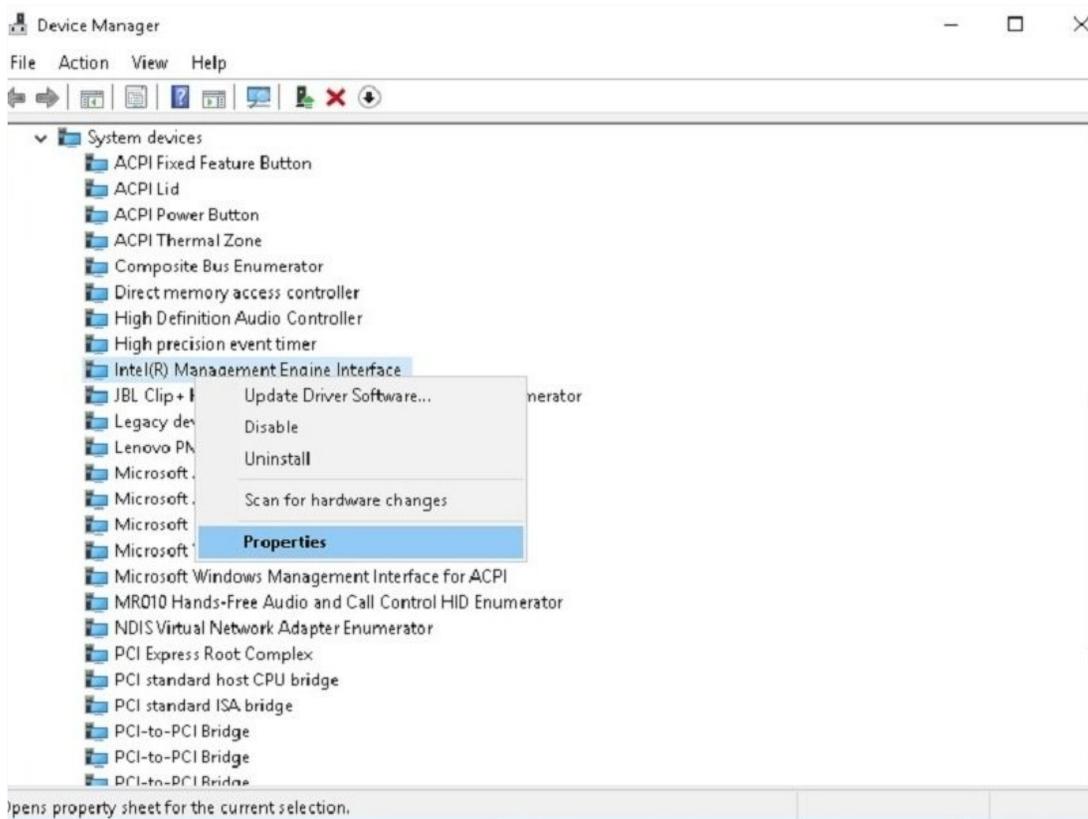




Lenovo Thinkpad cannot sleep or hibernate correctly - hangs during shutdown

I owe...

Written By: Jan Carsten Jorgensen



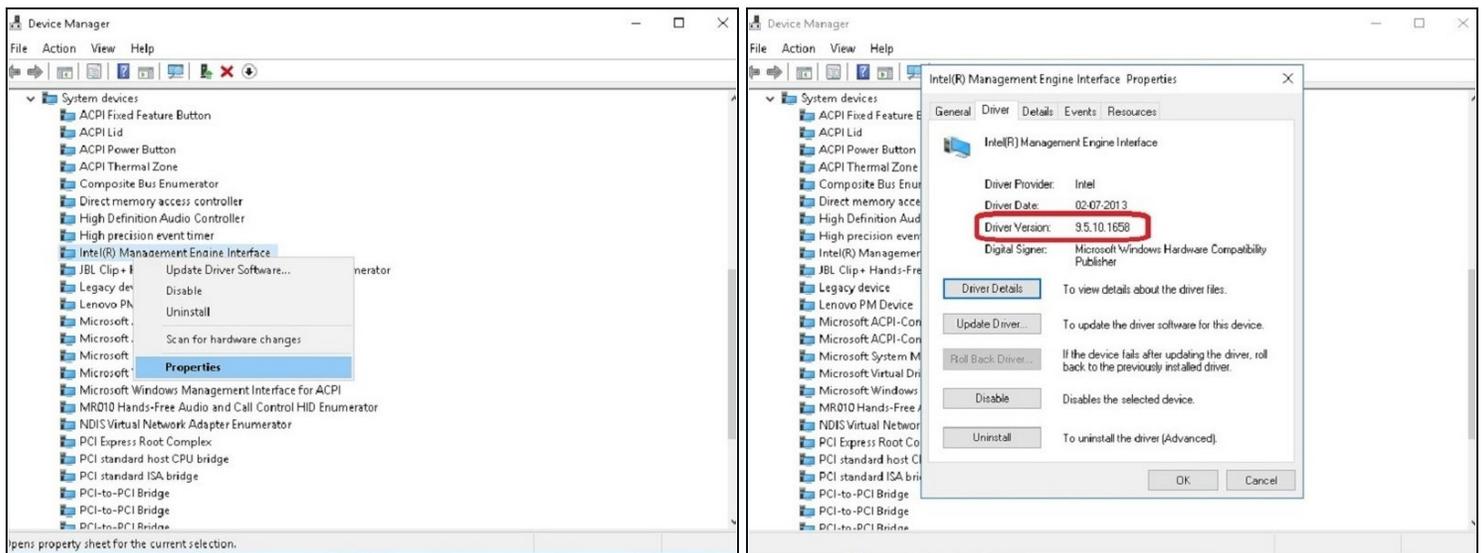
INTRODUCTION

I owe <https://www.reddit.com/user/lankiofbadge...> everything. The hint is here: <https://www.reddit.com/r/thinkpad/commen...>

This guide describes what I did when I made a clean install of Windows 10 after having used a good working Lenovo installed Windows 8.1

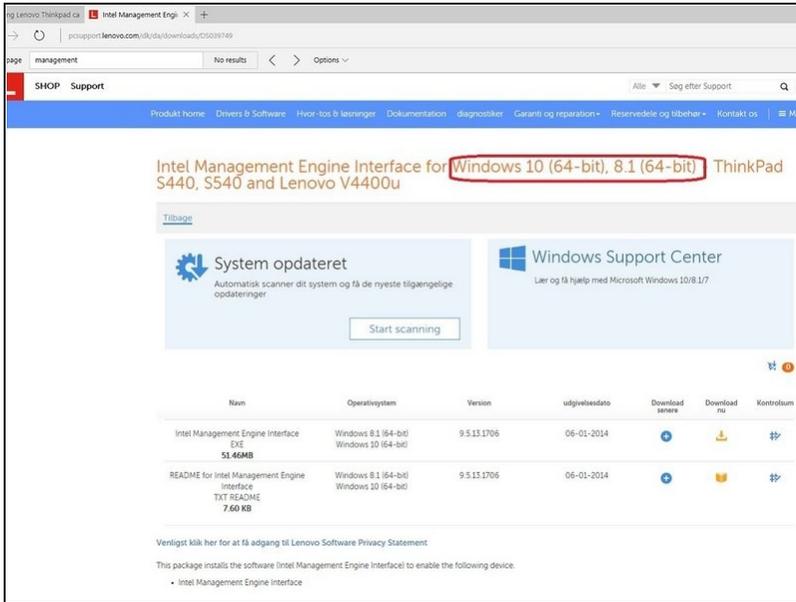
You must know how to find out what model of laptop you have and how to download and install drivers.

Step 1 — Locate what you have



- After your windows upgrade , open the Device Manager, navigate to "System devices" to find the running version of the Intel Management Engine on your machine.
- Open the properties and read the version. See red circle.

Step 2 — See what you need, and get it



The screenshot shows the Intel Management Engine Interface download page. The title is "Intel Management Engine Interface for Windows 10 (64-bit), 8.1 (64-bit) ThinkPad S440, S540 and Lenovo V4400u". The page includes a "System opdateret" section with a "Start scanning" button and a "Windows Support Center" section. Below these is a table of download links:

Navn	Operativsystem	Version	udgivelsesdato	Download senere	Download nu	Kontrolsum
Intel Management Engine Interface EXE 51.46MB	Windows 8.1 (64-bit) Windows 10 (64-bit)	9.5.13.1706	06-01-2014	+	↓	🔗
README for Intel Management Engine Interface TXT 7.60 KB	Windows 8.1 (64-bit) Windows 10 (64-bit)	9.5.13.1706	06-01-2014	+	📄	🔗

Below the table, there is a link to the "Lenovo Software Privacy Statement" and a note: "This package installs the software Intel Management Engine Interface to enable the following device: Intel Management Engine Interface".

- Locate the version supported for BOTH Win 8.1 and Win 10, by the Vendor (At writing it is Lenovo)
[https://www.lenovo.com/us/en/faqs/intel/...](https://www.lenovo.com/us/en/faqs/intel/)
- Locate the Intel Management Engine version. In my example the Danish page for S540.
<http://pcsupport.lenovo.com/dk/da/downlo...>
- Download the driver pack, and read the README page. Then install according to the README. It may tell you you are installing an earlier version - and that is what we want here.
- Reboot the PC and see the driver version has changed to the one you downloaded.

You should now continuously see successful sleep or hibernation.